Student Satisfaction Survey Analysis

Session -2020-2021

The feedback from the students guides how to improve the teaching learning process as well as communicate their views and suggestions regarding various parameters related to college and teachers, such as regularity of teachers, coverage of syllabus, use of teaching aids, co-curriculum activities, problem solving mechanism, financial incentives etc. the feedback obtained from 156 students in the year 2020-2021 is analyzed with the help of various tool and techniques. SSS is prepared in a questionnaire form consists of 14 questions into three section and covering almost all the activities of academic and allied activities of the institute. Five-point scale was used to collecting responses of the students as 4 stands for Strongly agree, 3 stands for Agree, 2 stands for Satisfactory, 1 stand for Disagree and 0 stands for Strongly disagree, the rating provided to various parameters is based on their mean scores and categorized as:
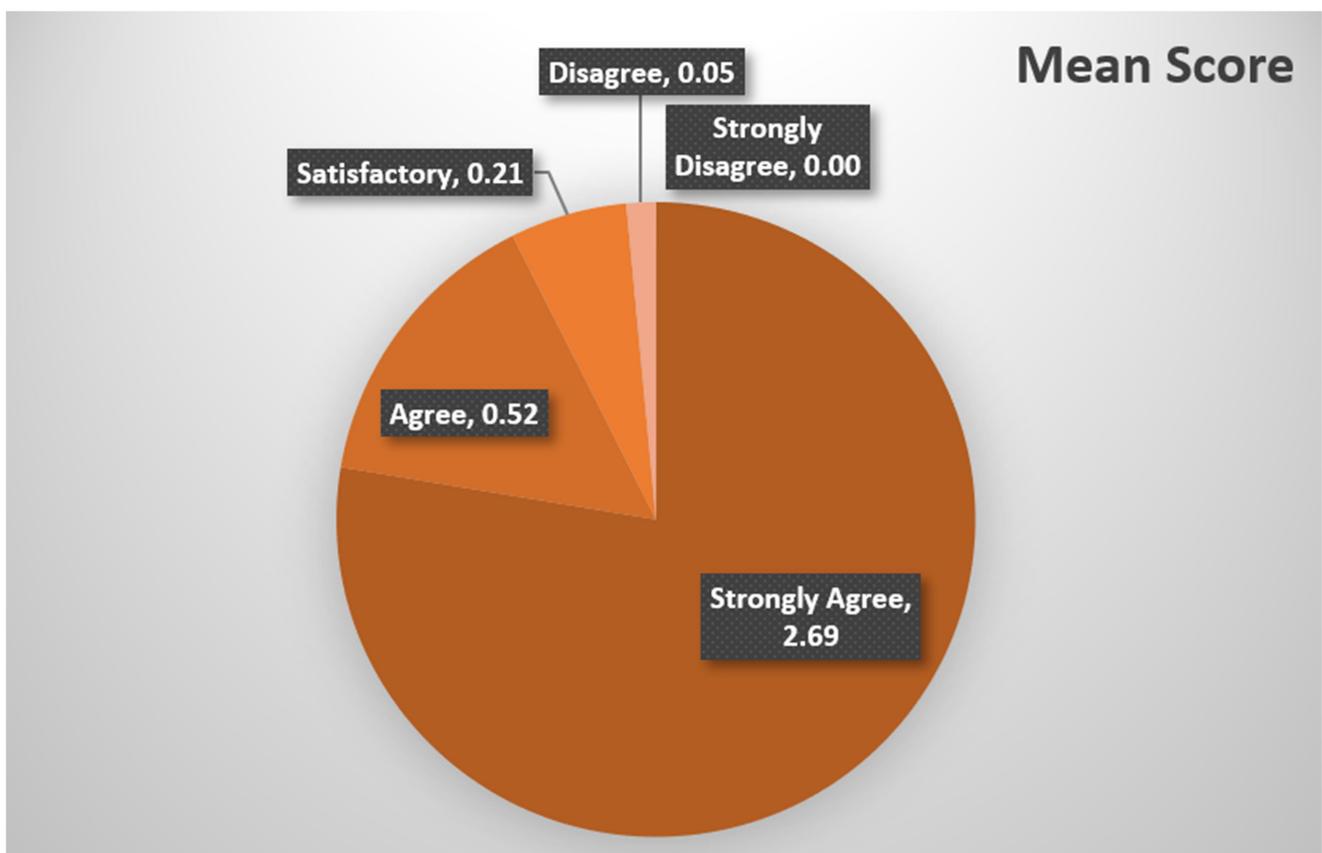
1. Very good: $(3 < M.S. < 4)$
2. Good: $(2 < M.S. < 3)$
3. Satisfactory: $(1.5 < M.S. < 2)$
4. Unsatisfactory: $(M.S. < 1.5)$

We classified the feedback form into three sections as:

1. Teaching- learning process
2. Course outcome
3. Evaluation process

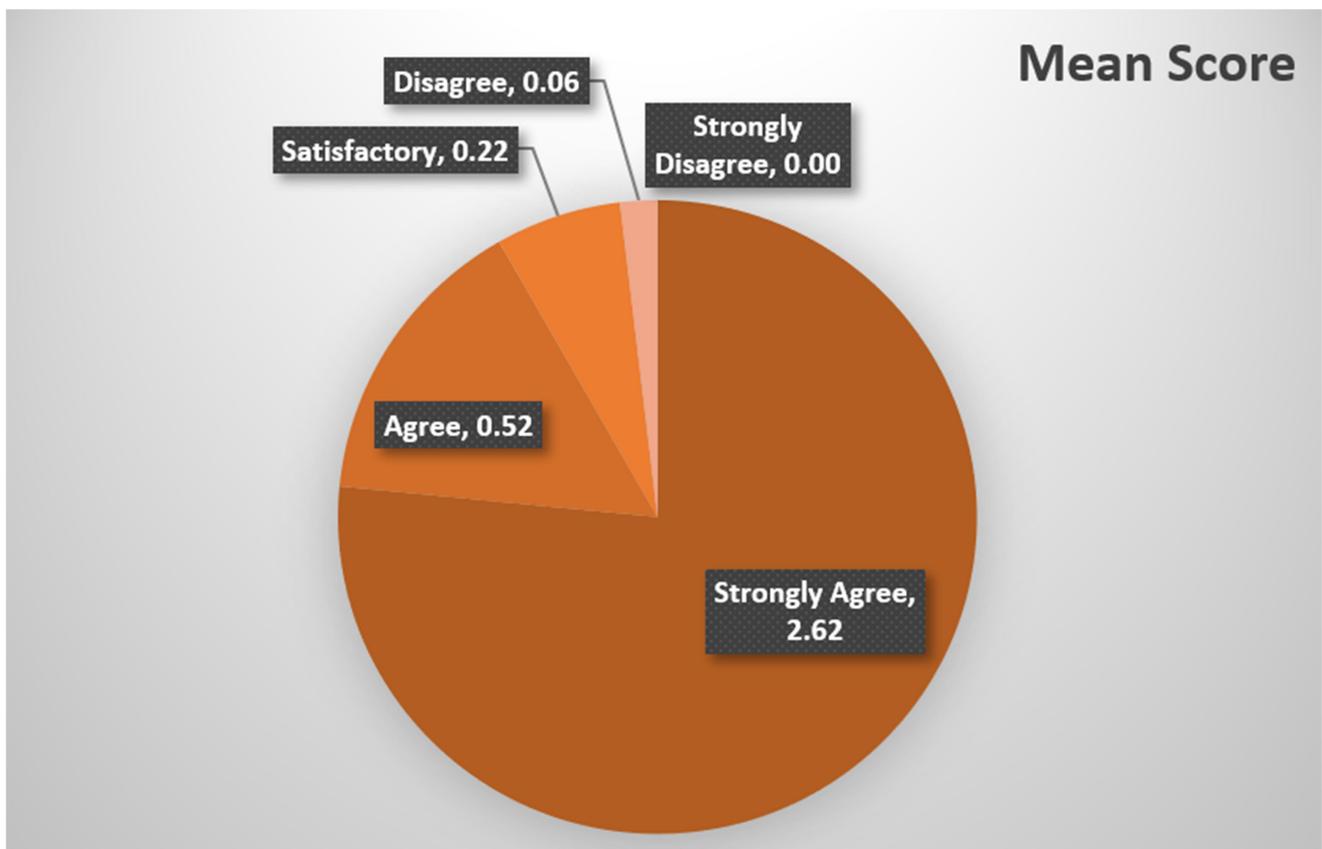## The teacher provides guidance counseling in academic and non-academic matters in outside the class

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	105	67.31%	67.31%	2.69
Agree	27	17.31%	84.62%	0.52
Satisfactory	16	10.26%	94.87%	0.21
Disagree	8	5.13%	100.00%	0.05
Strongly Disagree	0	0.00%	100.00%	0.00
Total	156	100.00%		3.4679

Mean score of the given data is around **3.46**which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2020-2021 is **very good**.

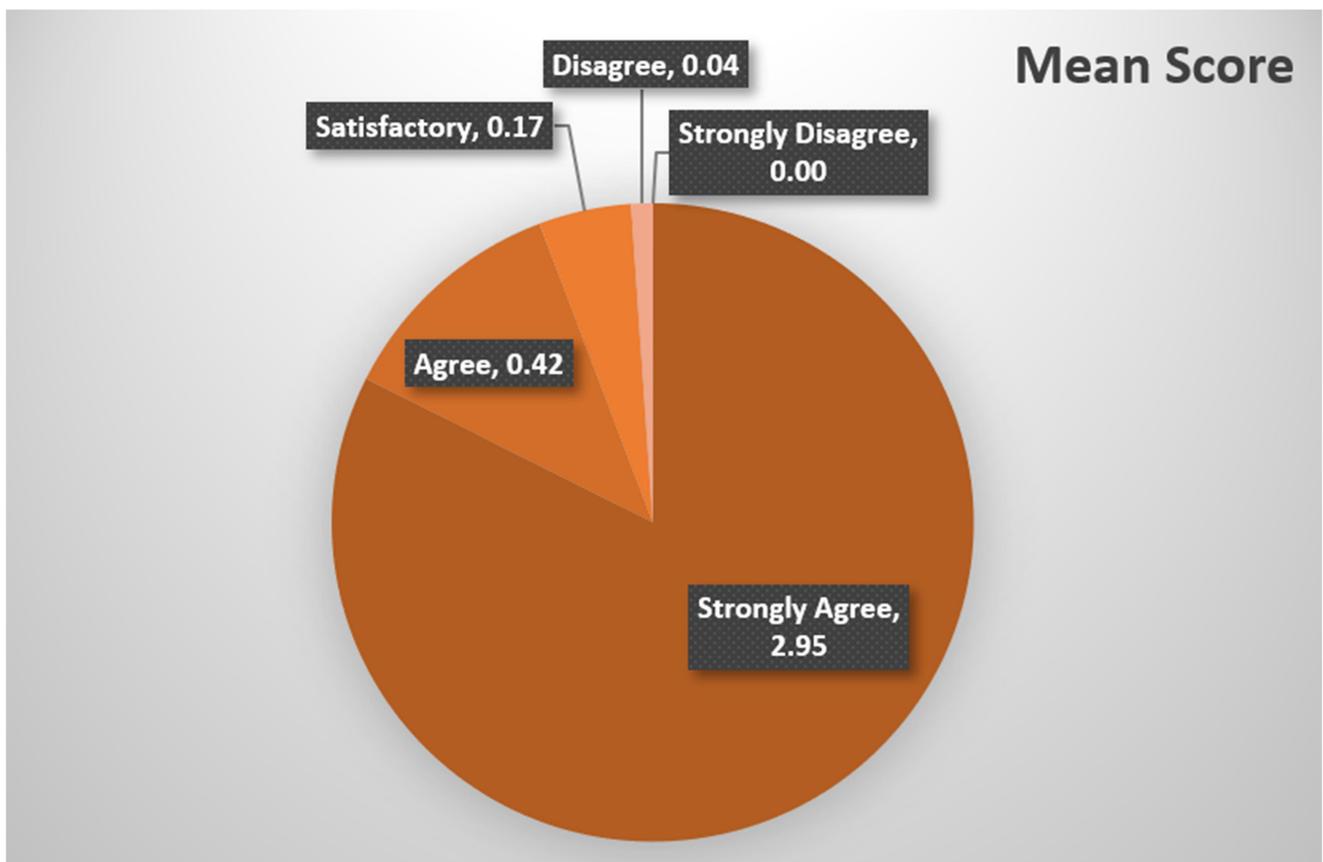## The teacher encourages participation and discussion in class (Teacher-Student, Student-Student)

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	102	65.38%	65.38%	2.62
Agree	27	17.31%	82.69%	0.52
Satisfactory	17	10.90%	93.59%	0.22
Disagree	10	6.41%	100.00%	0.06
Strongly Disagree	0	0.00%	100.00%	0.00
Total	156	100.00%		3.4167

Mean score of the given data is around **3.41**which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2020-2021 is **very good**.

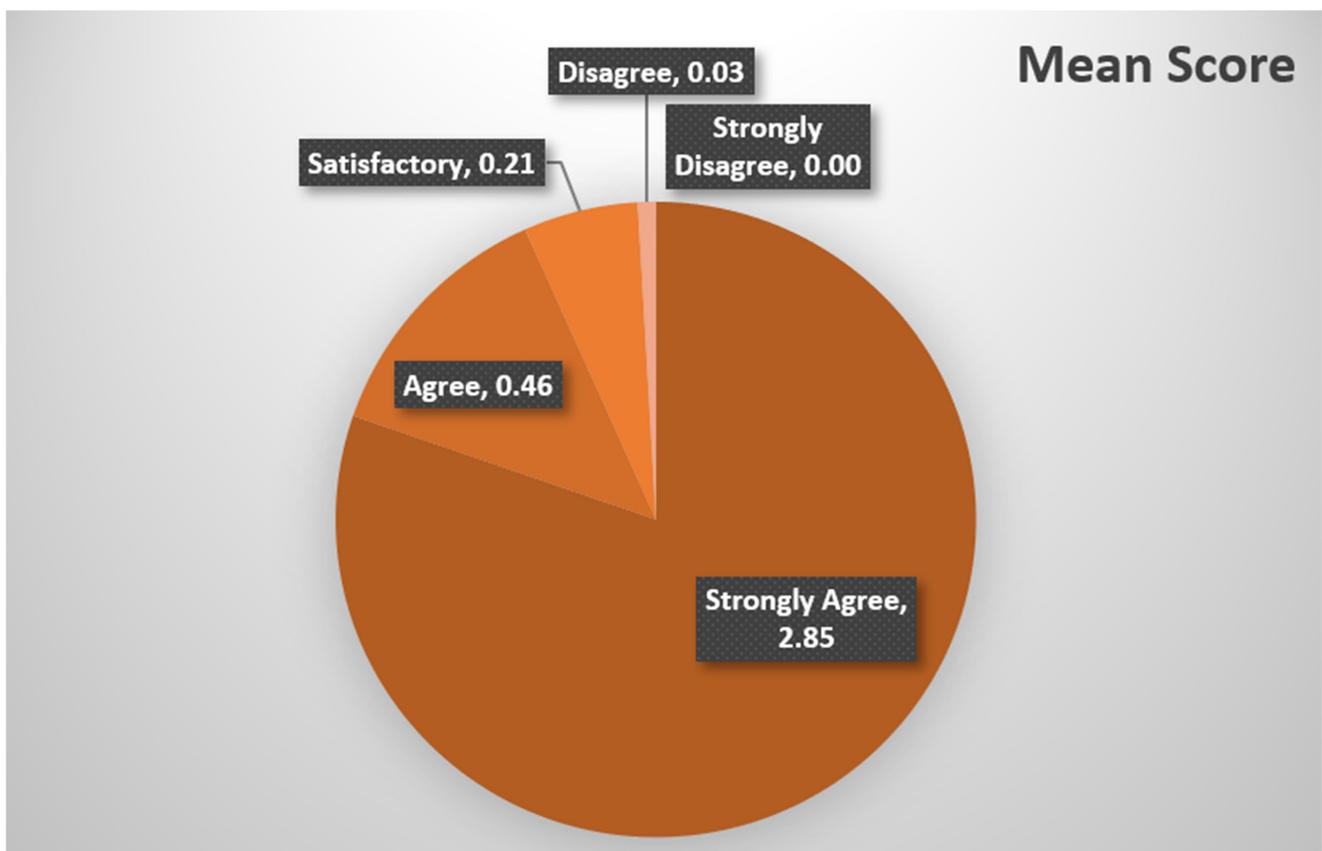## The teacher uses modern teaching aids gadgets, handouts, suggestion of references, ppts, web resources, etc.

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	115	73.72%	73.72%	2.95
Agree	22	14.10%	87.82%	0.42
Satisfactory	13	8.33%	96.15%	0.17
Disagree	6	3.85%	100.00%	0.04
Strongly Disagree	0	0.00%	100.00%	0.00
Total	156	100.00%		3.5769

Mean score of the given data is around **3.57**which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2020-2021 is **very good**.

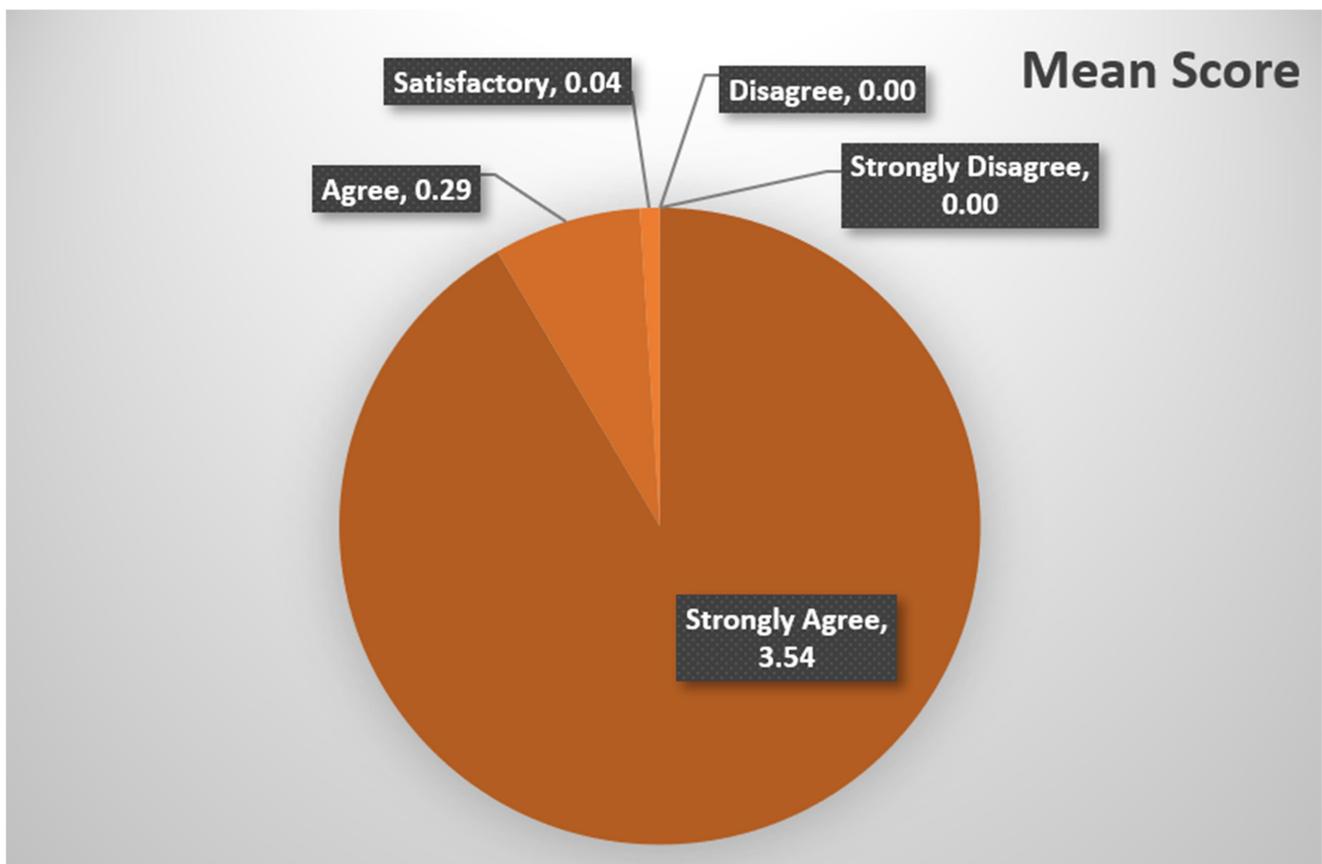**The teacher pays attention to academically weaker students as well.**

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	111	71.15%	71.15%	2.85
Agree	24	15.38%	86.54%	0.46
Satisfactory	16	10.26%	96.79%	0.21
Disagree	5	3.21%	100.00%	0.03
Strongly Disagree	0	0.00%	100.00%	0.00
Total	156	100.00%		3.5449

Mean score of the given data is around **3.54**which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2020-2021 is **very good**.

The teacher is regular and punctual in class.

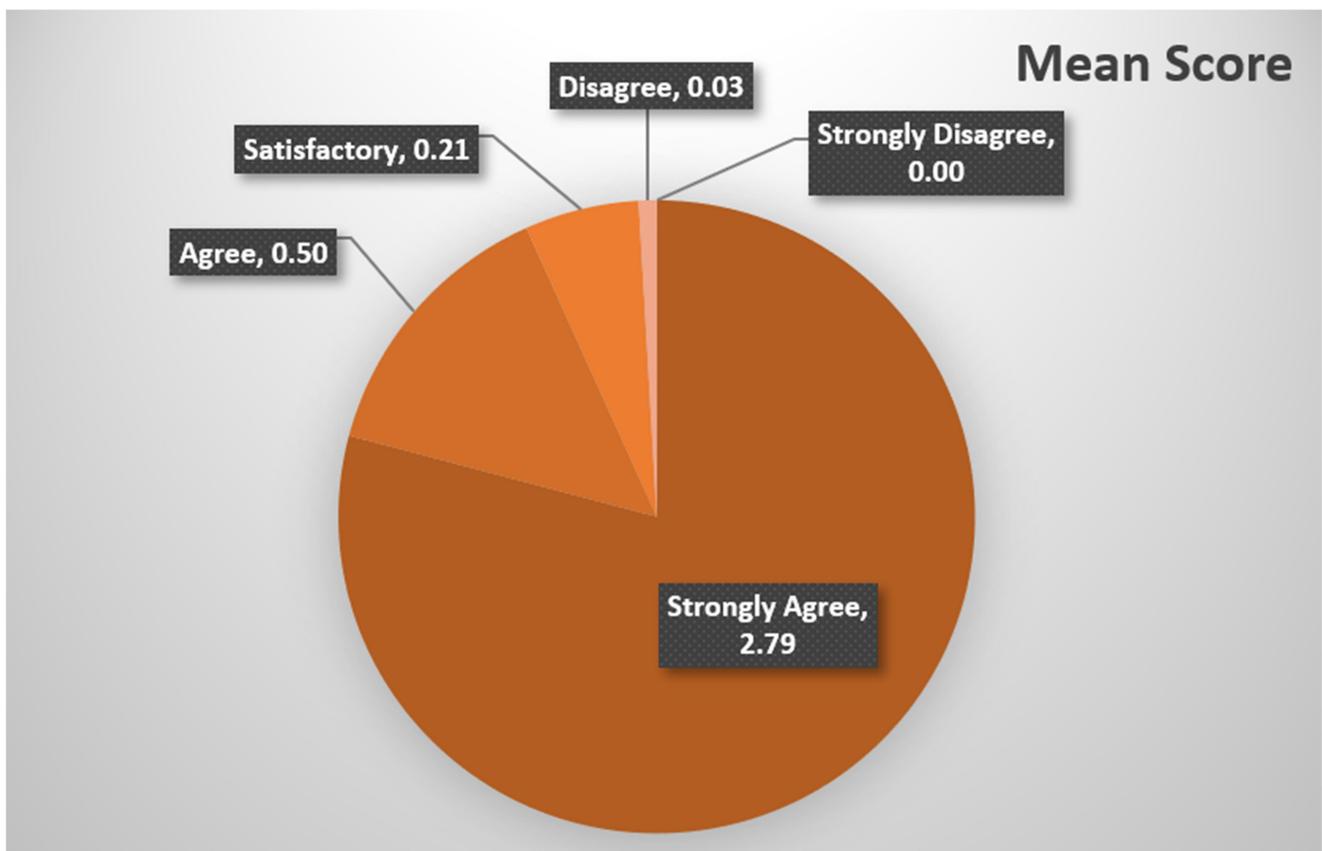| Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	138	88.46%	88.46%	3.54
Agree	15	9.62%	98.08%	0.29
Satisfactory	3	1.92%	100.00%	0.04
Disagree	0	0.00%	100.00%	0.00
Strongly Disagree	0	0.00%	100.00%	0.00
Total	156	100.00%		3.8654

Mean score of the given data is around **3.86** which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2020-2021 is **very good**.

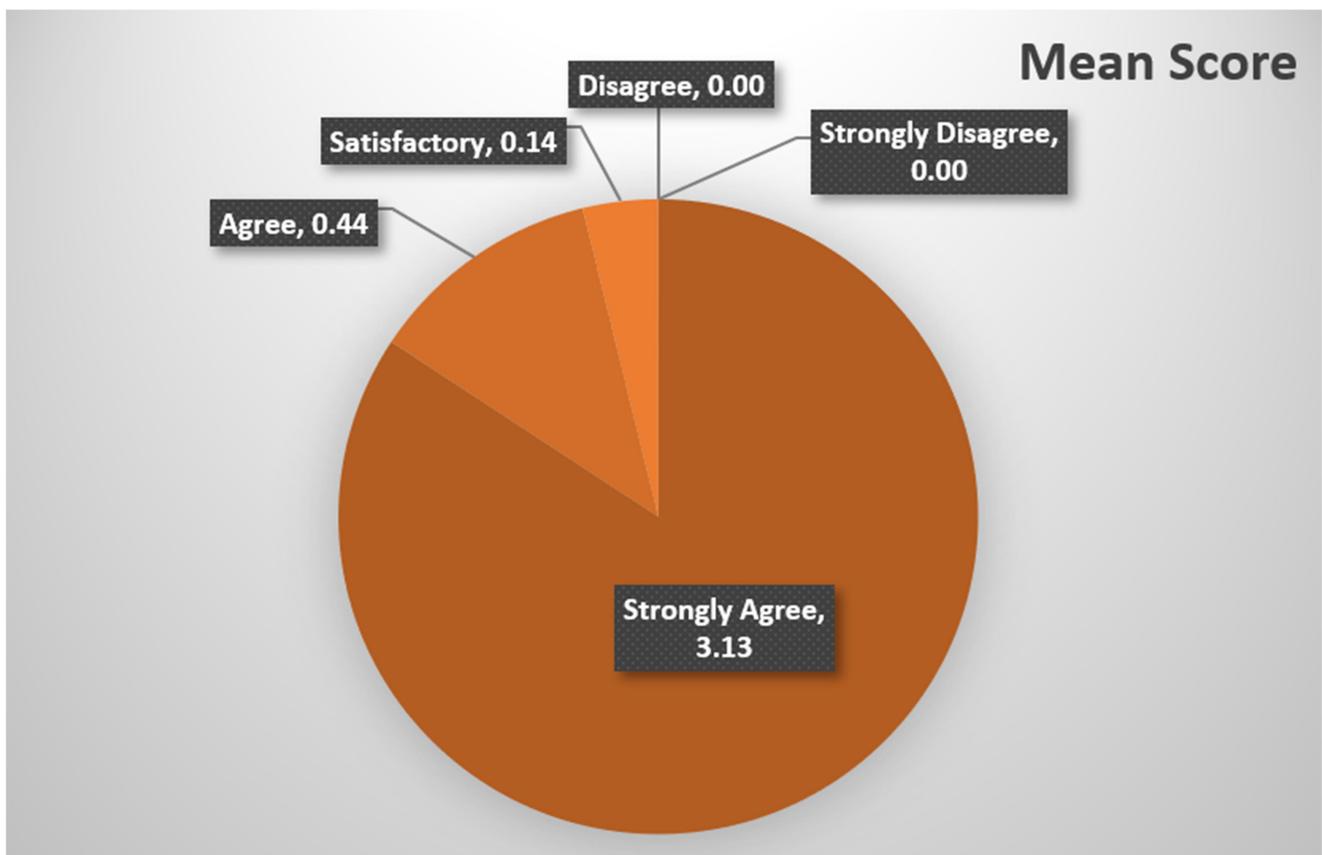## The teacher invites opinion and questions on subject matter from students.

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	109	69.87%	69.87%	2.79
Agree	26	16.67%	86.54%	0.50
Satisfactory	16	10.26%	96.79%	0.21
Disagree	5	3.21%	100.00%	0.03
Strongly Disagree	0	0.00%	100.00%	0.00
Total	156	100.00%		3.5321

Mean score of the given data is around **3.53**which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2020-2021 is **very good**.

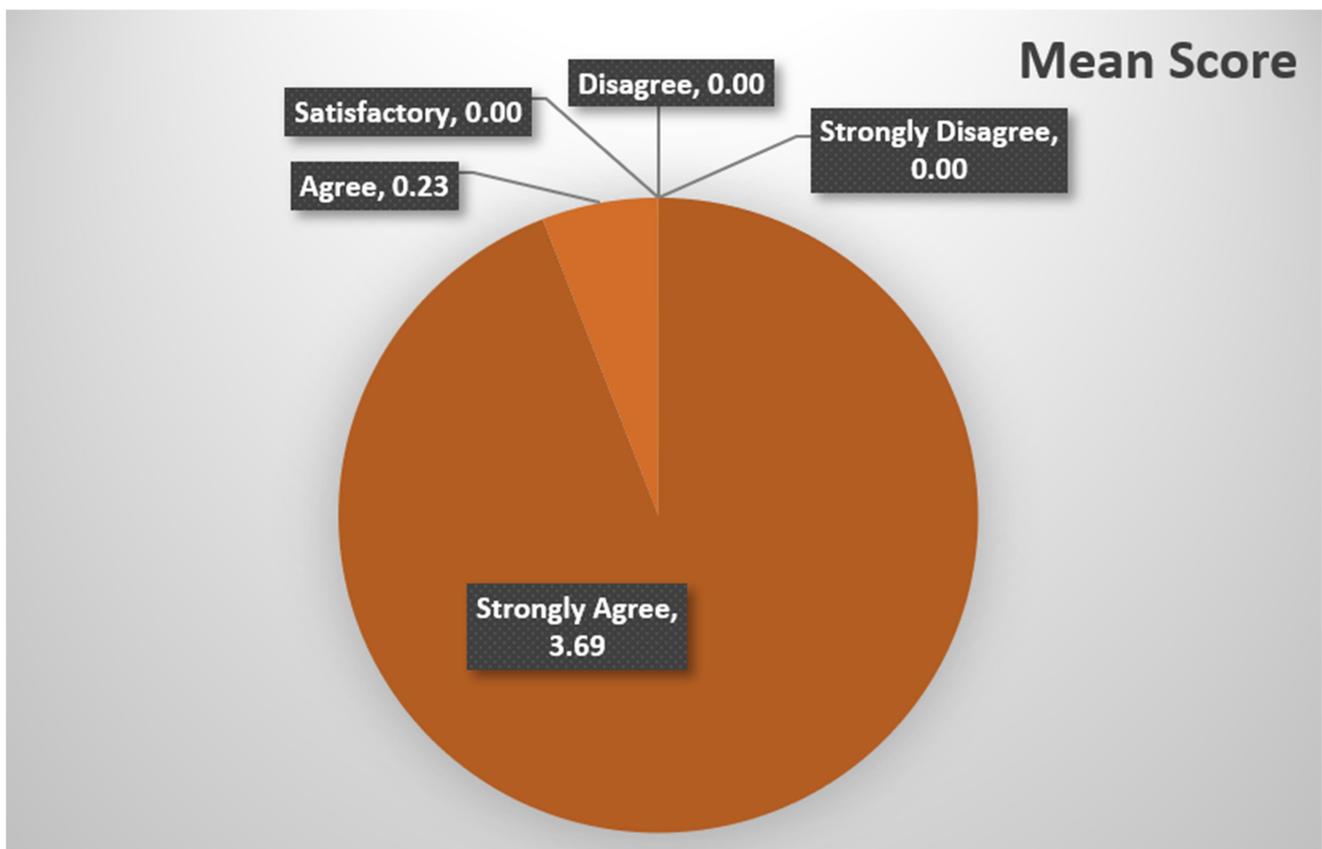## The teacher inspires students for ethical conduct.

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	122	78.21%	78.21%	3.13
Agree	23	14.74%	92.95%	0.44
Satisfactory	11	7.05%	100.00%	0.14
Disagree	0	0.00%	100.00%	0.00
Strongly Disagree	0	0.00%	100.00%	0.00
Total	156	100.00%		3.7115

Mean score of the given data is around **3.71**which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2020-2021 is **very good**.

The teacher does not discriminate students on the basis of caste, class and gender.

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	144	92.31%	92.31%	3.69
Agree	12	7.69%	100.00%	0.23
Satisfactory	0	0.00%	100.00%	0.00
Disagree	0	0.00%	100.00%	0.00
Strongly Disagree	0	0.00%	100.00%	0.00
Total	156	100.00%		3.9231

Mean score of the given data is around **3.92**which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2020-2021 is **very good**.
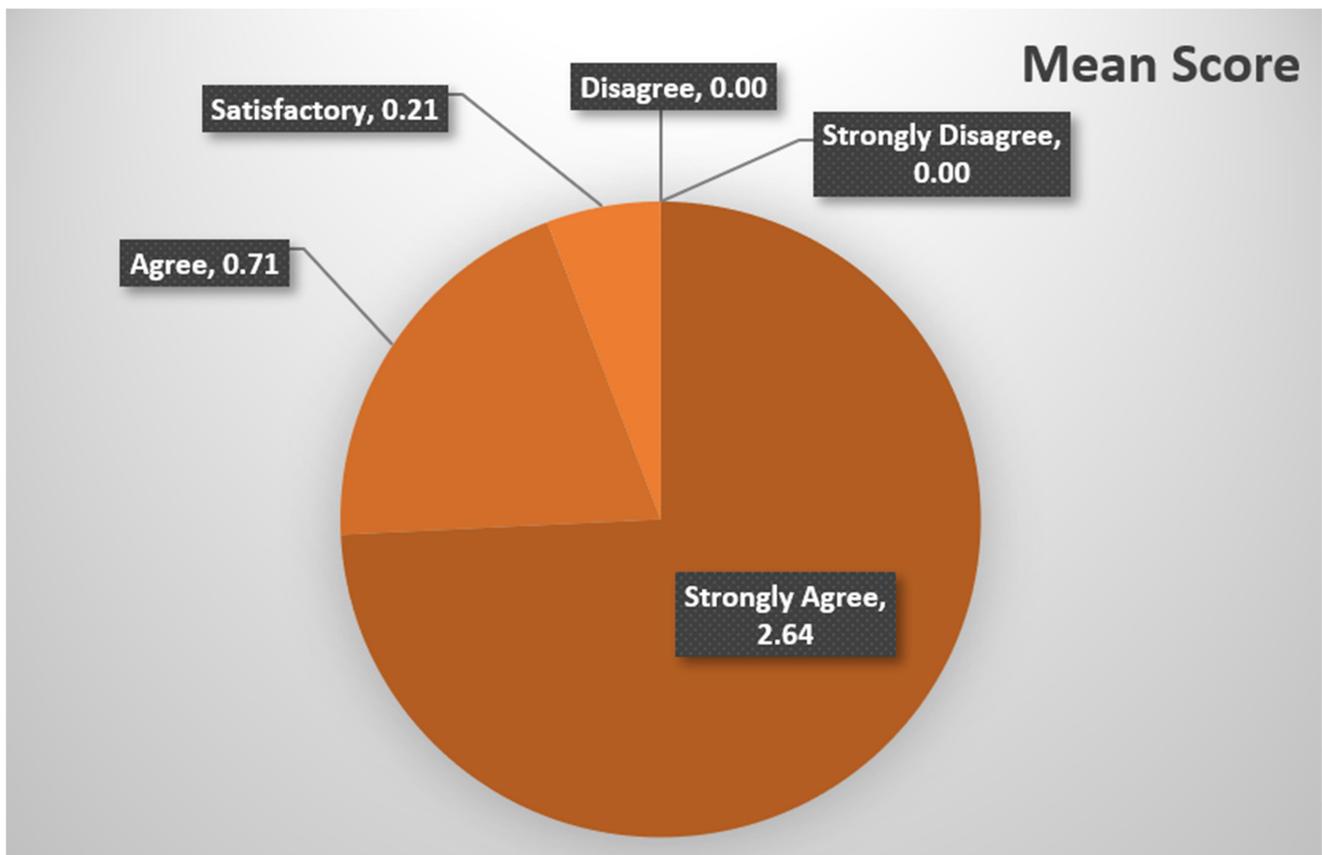
I.

Findings:

From the above evaluation, the silver lining is the fact that the minimum mean score for the Teaching-learning process result is between 3 and 4 and it indicates that students are highly satisfied with the performance of teachers on all parameters and following the footprints of Maharshi Dayanand Saraswati, the college does not discriminate against the students based on ***caste, class, and gender*** which is why approximately **75.86% of students Strongly Agreed, 14.07% of students Agreed and 8.42% of students are Satisfied.**

The teacher links the subject to real life experiences and creates interest in the subject.
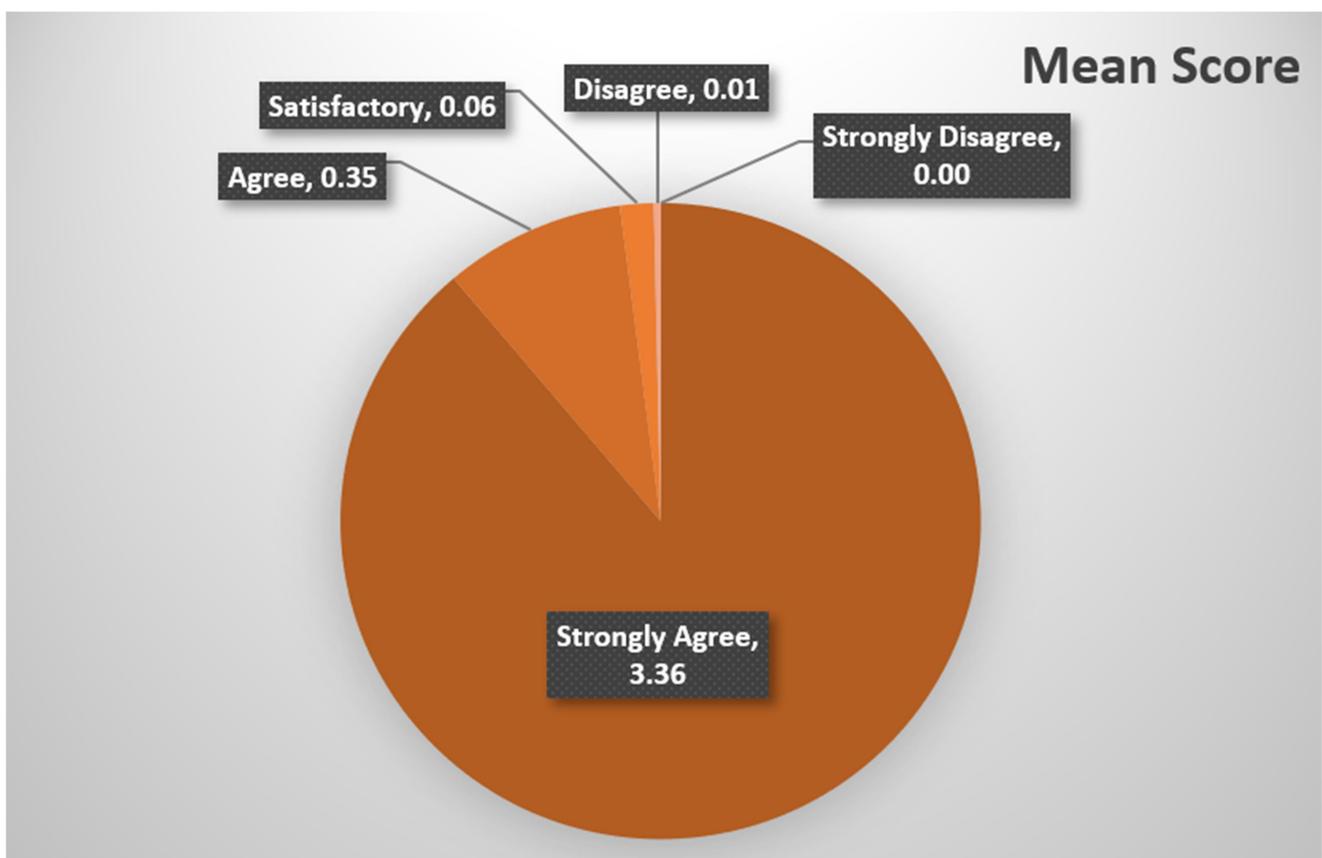
Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	103	66.03%	66.03%	2.64
Agree	37	23.72%	89.74%	0.71
Satisfactory	16	10.26%	100.00%	0.21
Disagree	0	0.00%	100.00%	0.00
Strongly Disagree	0	0.00%	100.00%	0.00
Total	156	100.00%		3.5577

Mean score of the given data is around **3.55**which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2020-2021 is **very good**.
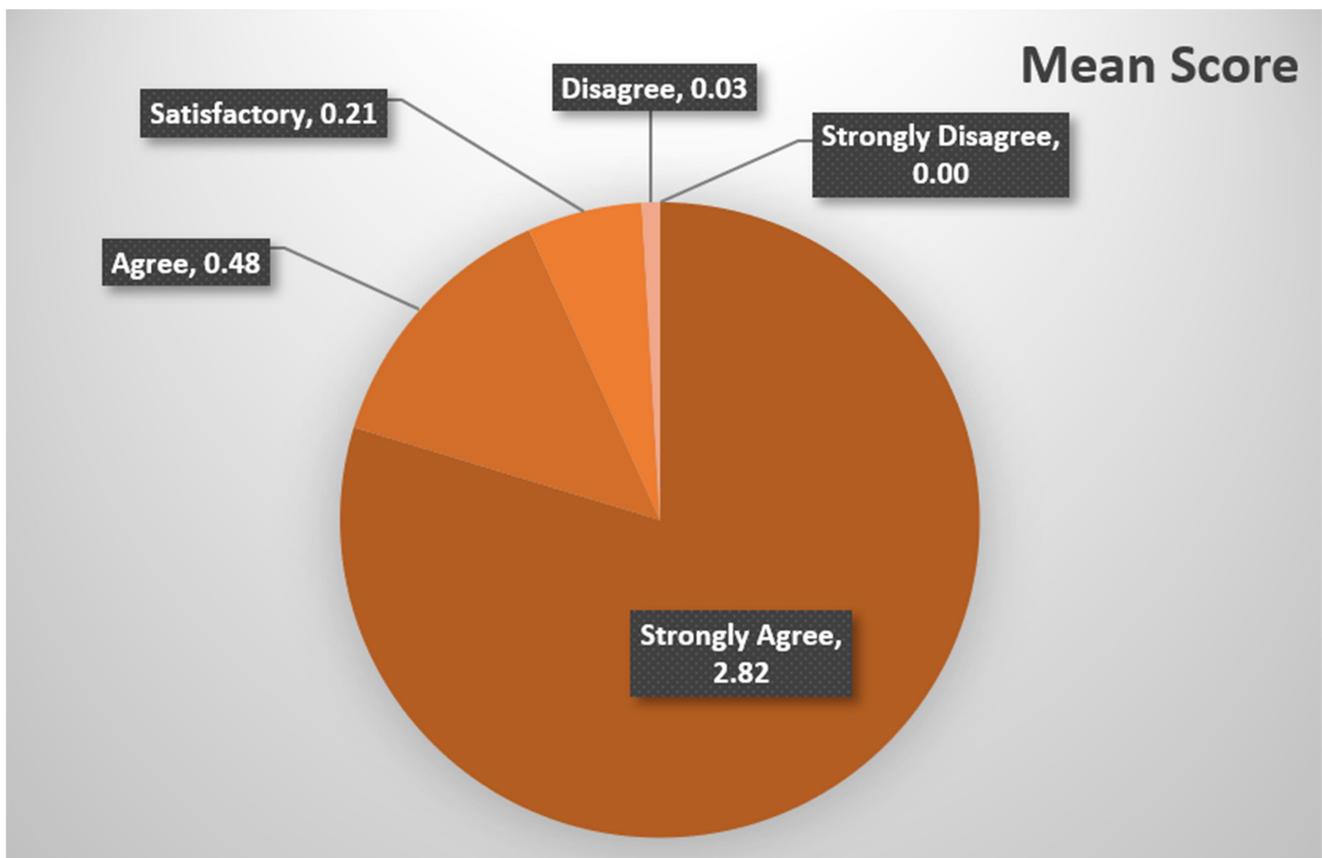
The teacher covers the entire syllabus in time.

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	131	83.97%	83.97%	3.36
Agree	18	11.54%	95.51%	0.35
Satisfactory	5	3.21%	98.72%	0.06
Disagree	2	1.28%	100.00%	0.01
Strongly Disagree	0	0.00%	100.00%	0.00
Total	156	100.00%		3.7821

Mean score of the given data is around **3.78**which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2020-2021 is **very good**.

The teacher explains the topics efficiently.

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	110	70.51%	70.51%	2.82
Agree	25	16.03%	86.54%	0.48
Satisfactory	16	10.26%	96.79%	0.21
Disagree	5	3.21%	100.00%	0.03
Strongly Disagree	0	0.00%	100.00%	0.00
Total	156	100.00%		3.5385

Mean score of the given data is around **3.53**which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2020-2021 is **very good**.
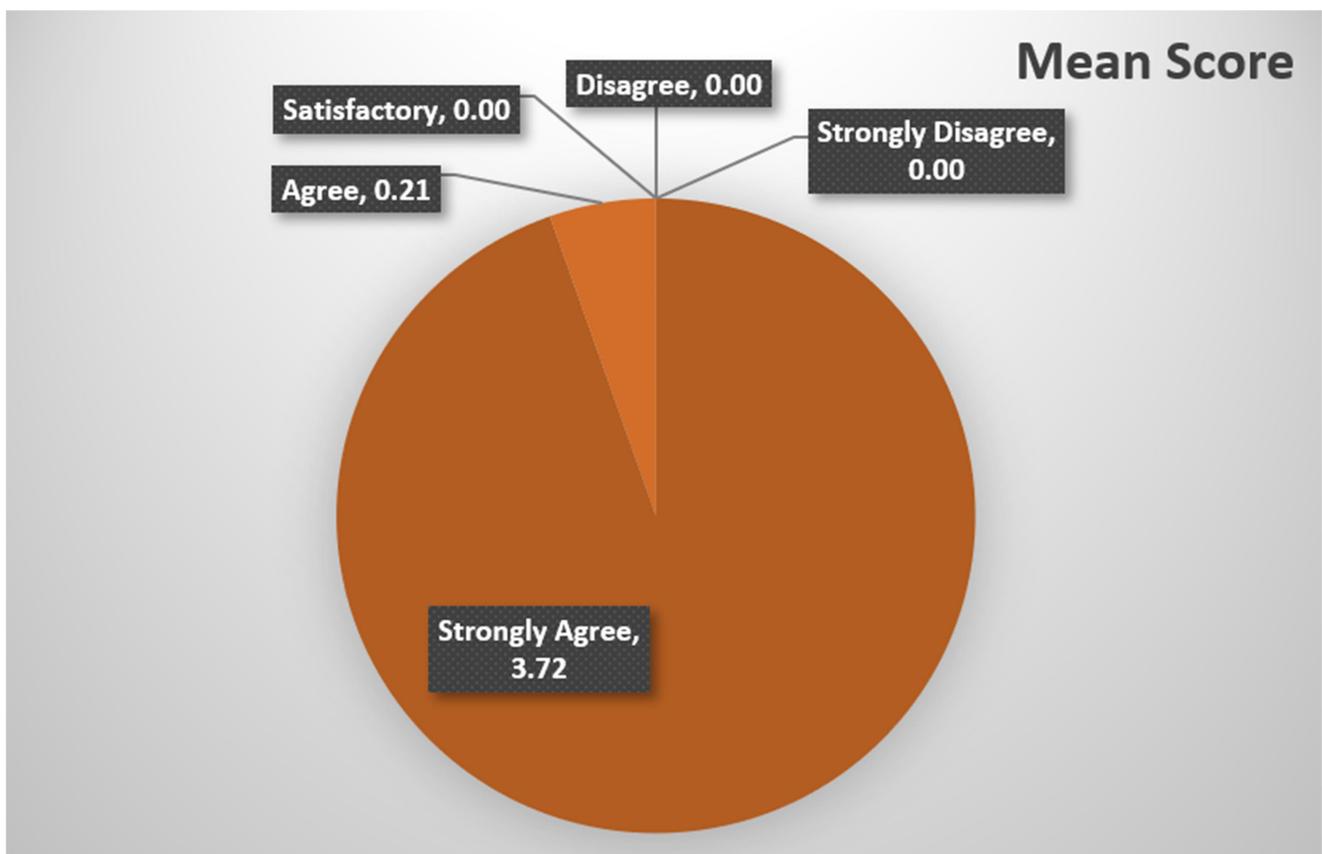
II.

Findings:

The minimum mean score of Course Content is **3.53**. This shows that our staff delivers its curricular activities to the utmost satisfaction of the students.

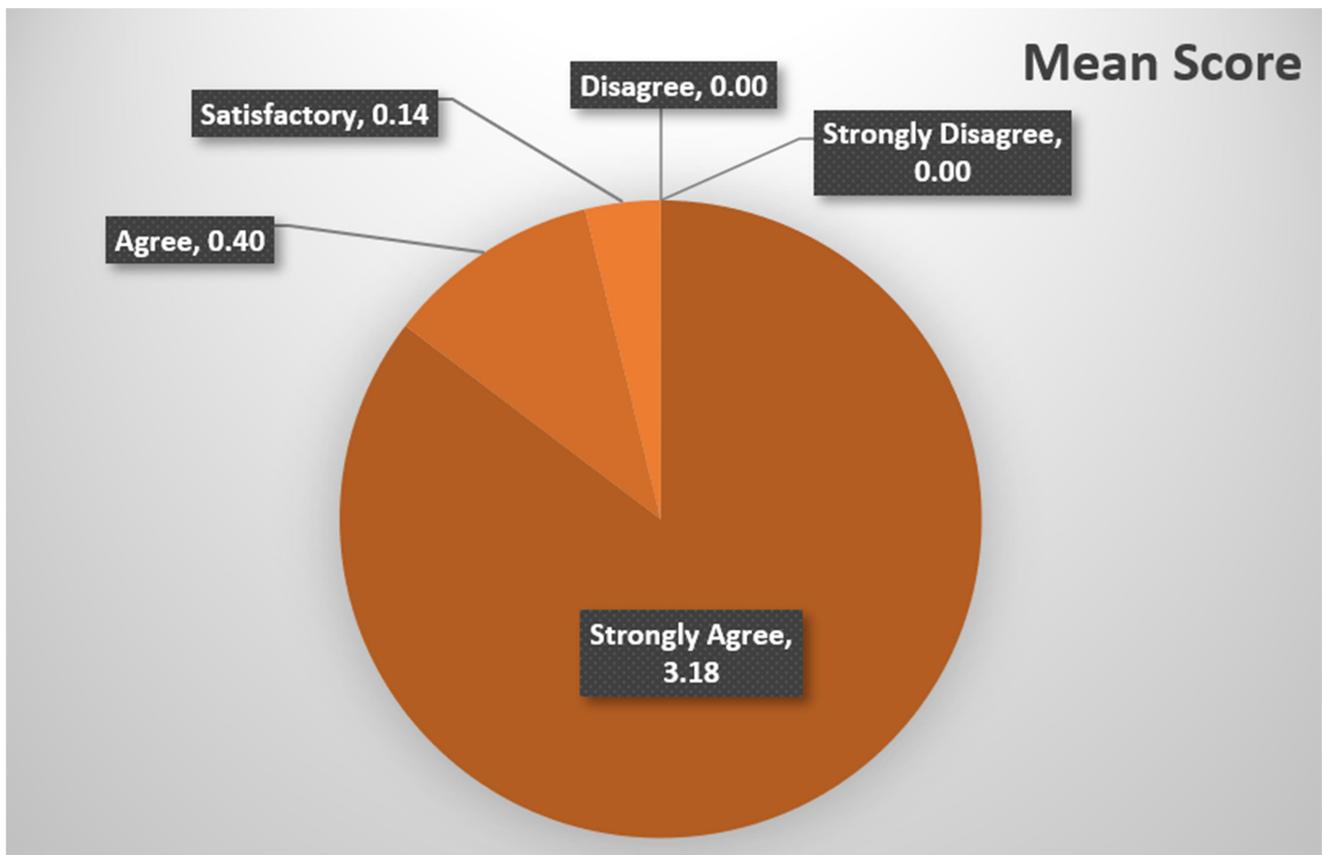## Periodical assessments are conducted as per schedule.

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	145	92.95%	92.95%	3.72
Agree	11	7.05%	100.00%	0.21
Satisfactory	0	0.00%	100.00%	0.00
Disagree	0	0.00%	100.00%	0.00
Strongly Disagree	0	0.00%	100.00%	0.00
Total	156	100.00%		3.9295

Mean score of the given data is around **3.92**which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2020-2021 is **very good.**

The teacher uses non-traditional methods of evaluation like quiz, seminars, assignments, classroom presentations participation (or any other method).
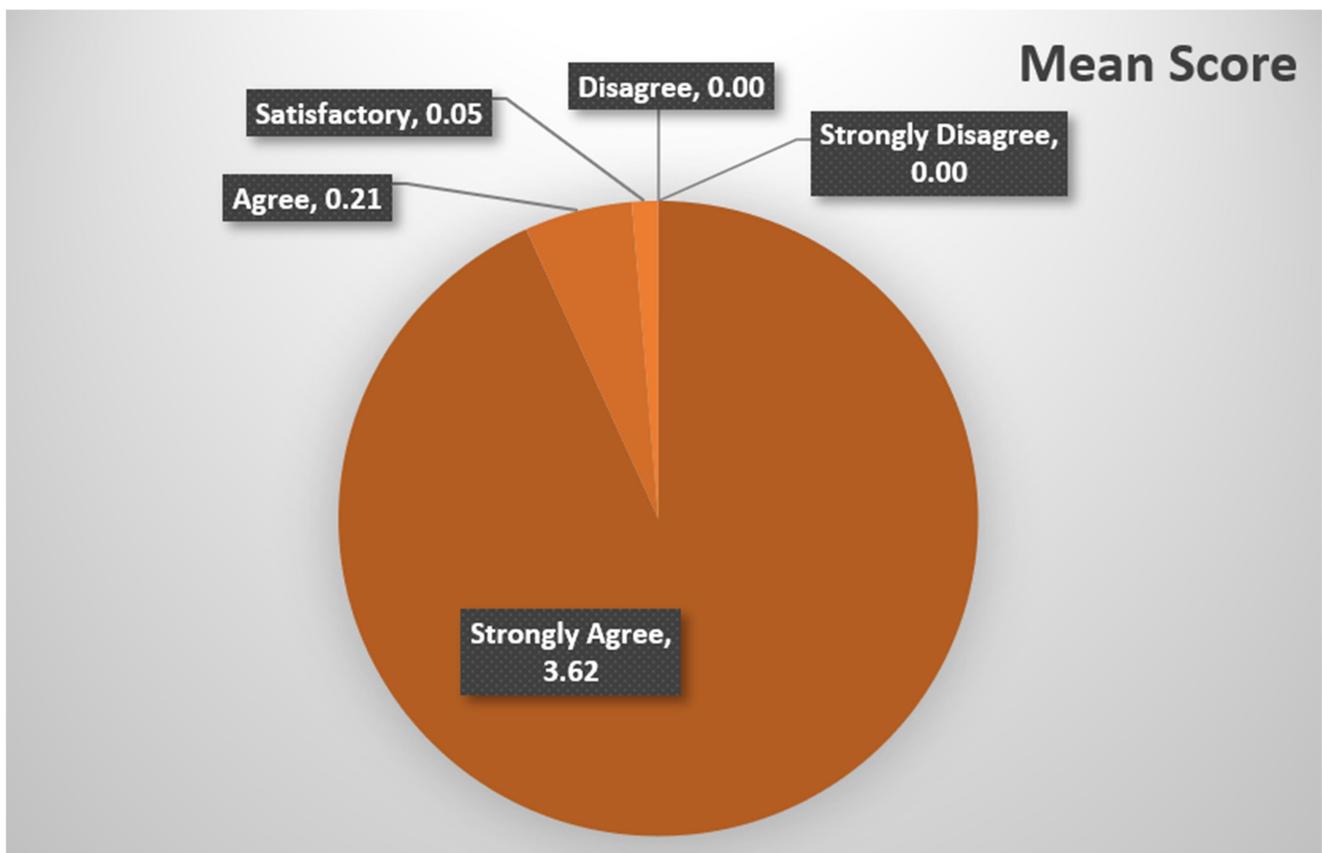
Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	124	79.49%	79.49%	3.18
Agree	21	13.46%	92.95%	0.40
Satisfactory	11	7.05%	100.00%	0.14
Disagree	0	0.00%	100.00%	0.00
Strongly Disagree	0	0.00%	100.00%	0.00
Total	156	100.00%		3.7244

Mean score of the given data is around **3.72** which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2020-2021 is **very good**.
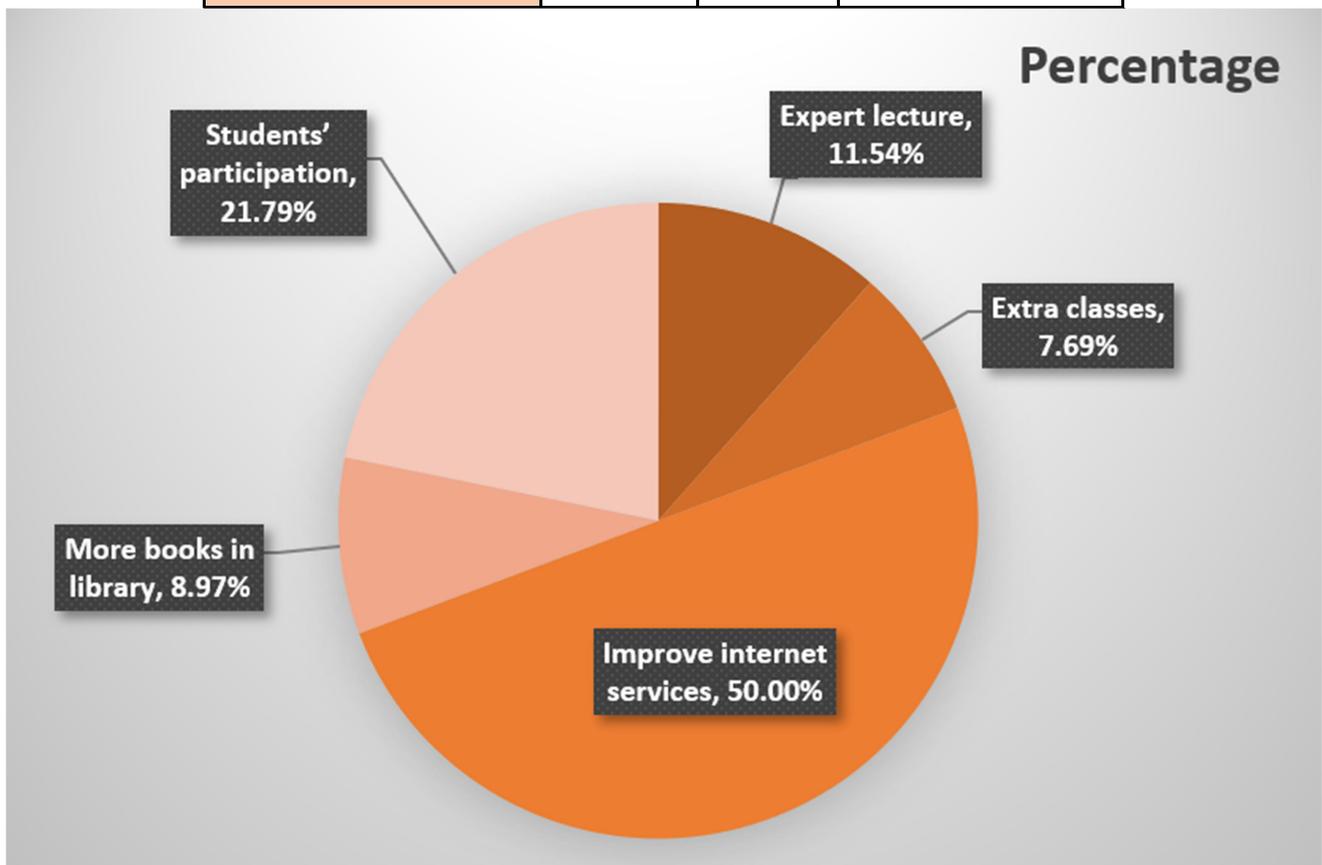
Teacher does not discriminate in internal assessment.

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	141	90.38%	90.38%	3.62
Agree	11	7.05%	97.44%	0.21
Satisfactory	4	2.56%	100.00%	0.05
Disagree	0	0.00%	100.00%	0.00
Strongly Disagree	0	0.00%	100.00%	0.00
Total	156	100.00%		3.8782

Mean score of the given data is around **3.87**which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2020-2021 is **very good**.

For better academic performance, do you think you need

Options	Frequency	Percent	Cumulative Percent
Expert lecture	18	11.54%	11.54%
Extra classes	12	7.69%	19.23%
Improve internet services	78	50.00%	69.23%
More books in library	14	8.97%	78.21%
Students' participation	34	21.79%	100.00%
Total	156	100.00%	

III.

Findings:

The best part of this survey is that there is no discrimination of any sort by the teachers that's why all the students in the feedback form were convinced. The minimum mean score for Evaluation Process is **3.72**. This shows that our staff came up to the expectations of the students.